

Rapid Experimentation to Accelerate Change Technique

Have

you ever experienced an ongoing problem with your product line, the office issue du jour, or your proposal process that just seems to go on forever? If this is an important process to the Enterprise, you've probably already tried several things to fix the problem and yet it is still an issue and still causing your organization problems. You know the situation, the line isn't stopped, the office still works, and the proposals are still going out, but the process isn't smooth – there are still too many “near-misses” or “diving catches” while trying to get the job done. You know, and your employees know, that “something still isn't quite right”.

Typically,

we study a problem to death, then give it to Engineering, then test a prototype, then go through a seemingly endless approval cycle, then install it or execute the new process. It is not unusual for this to take a year or longer. In the meantime, business goes on as usual and the frustration within your organization mounts.

X-Stream

LEAN has developed the concept of Rapid Experimentation to Accelerate Change Technique© or REACT©.

The idea is to observe what really happens in the process until you can truly understand the problem. Then we engage in rapid experimentation and prototyping and in an extremely proactive fashion until a solution is found that is highly effective!

At

X-Stream
LEAN, REACT©

involves close communication with the workers in the chosen area to develop a true understanding of what the reality of the problem is as opposed to the perception of reality that we have convinced ourselves is taking place.

Then

comes observation and validation and trying new solutions – now! Actually making changes and experimentation - Right now! And keep experimenting until it works and the problem is fixed.

Continue

on until there are no more near-misses or “diving catches”. Then REACT© will show you how to implement until the new way becomes the “old way” and the change is incorporated into the new rhythm of the business - effectively.

Sounds

simple doesn't it? Yet why does it take us months and years to actually get this done in our workplace?

X-Stream

LEAN can teach your organization how to implement REACT© and develop this capability within your own organization

X-Stream

LEAN Principals were key proponents in developing this technique with a Fortune 25 aerospace firm. We have considerable experience with REACT© having worked with executives and managers from a broad array of industry and governmental organizations implementing this rapid improvement initiative. We can help your organization do the same. Contact us for more information.